



Higher Rosevine Farm • Rosevine • Portscatho • Truro • Cornwall • TR2 5EW
tel 01872 580247 • web www.higherrosevinefarm.co.uk • email info@higherrosevinefarm.co.uk

TERMS AND BOOKING CONDITIONS

- Bookings only accepted on receipt of a non-refundable deposit cheque of 30% of the total holiday cost. Bookings made less than 6 weeks in advance require the full charge paid at time of booking. Once any payment is cleared the booking is finalized. These amounts are non-refundable under any circumstances. **Once the booking is finalized the balance payment remains due even if the holiday is cancelled.** The balance is due 6 weeks before your holiday commences as specified on the confirmation form. **Please Note we do not send reminders If the balance is not received before this date we reserve the right to cancel the accommodation as per the conditions for cancellation below. We strongly advise you take holiday cancellation insurance when booking.** Cancellations must firstly be advised by telephone followed by written confirmation within 7 days. We will use our best endeavours to secure another booking on the property for the same term and if possible for the same charge but reserve the right to negotiate a charge. Any refund will be made less a £10 fee. We shall not be liable at the suit of any hirer of accommodation on the grounds that we have not used our best endeavours or for any other reason.
- **Cheques/other methods of payment should be made payable to Mrs J A Parminter .**
- We reserve the right to request a damage deposit of £100 on arrival, refundable upon departure subject to any necessary deductions.
- We reserve the right to refuse any bookings or cancel any bookings already made subject to refunding any sums already paid without any further liability on our behalf.
- We will hold telephone/email reservation for 5 working days. If the deposit does not arrive in this time this will be seen as a cancellation.
- There is a No Smoking Policy in our Cottages and we do not accept dogs/pets.
- Your cottage will be ready from 3 p.m. on the day of arrival and you will be required to vacate the property by 10.am on the morning of departure. We reserve a right to enter from 11 am to commence cleaning if the property is still occupied.
- The property must be left in a clean and tidy condition, as you found it, at the end of your stay. We reserve a right to enter the property during your stay.
- Please report breakages/damage immediately and you maybe liable for replacement or repair.
- The accommodation must be left in such a state and condition that it is suitable for occupation for another hirer. It this is not the case you will be liable for the hire charges as shown for the accommodation for the period until it is so available and for any loss or damage that shall be occasioned thereby.
- We reserve the right to terminate your stay if you or members of your party are believed to be causing a nuisance to other guests or neighbours, or are not treating the property with due respect, or are exceeding the guest accommodation limit.
- The owners shall not be liable to you or any member of your party for any loss or damage to you or your property however caused including accidents or damage while using any available facilities or contact with animals.

Signed _____

Dated _____